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numerous complaints began to crop up about the plan not providing what it said it would and attorneys charging additional fees when members sought legal service. The problem got so serious that some recreation associations threatened to disassociate themselves from LFRA because of the pressure they were getting from their members over the prepaid legal plan problems. Employees at the Department of State felt strongly that the State Recreation Association was at fault inasmuch as they had relied on the Recreation Association's endorsement of the Plan. There is every reason to believe that our employees will react in the same way and expect us to resolve any disagreements they have with the plan over the services they understood it was to offer. Another potential problem that we see is the matter of the premium. Although paid on a monthly basis, it is actually an annual premium and the plan apparently regards the application as a contract in which the applicant agrees to pay the annual premium in

4. In view of the foregoing it appears that the offering of a prepaid group legal plan would not be in the Agency's best interest and I recommend that be advised that we do							
not inten	d to offer	this type	of insu	rance to	our employ	rees.	
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Att's.	٠.						
APPROVED:	[5]	/					•
DISAPPROV	ED:						
DATE:	10 MA	RCH 19	78				

Distribution:

O-ret to C/BSD

12 installments.

1-0/D/OP

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1-C/IB/BSD

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